

Privacy Policy

This privacy policy forms part of our Website usage terms and conditions and sets out how we, Painter Consulting Limited, use and protect any information that you give us when you use this website.

We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, we will only use it in accordance with this Privacy Policy.

We may change this policy from time to time by updating these pages. It is your responsibility to check these pages from time to time to ensure that you are aware of any changes, as they are binding on you.

What we collect

We may collect the following information:

- name and job title
- contact information including email address
- statistical data about users browsing actions and patterns (called cookies) which does not identify any individual such as:-
 - i) demographic information such as postcode, preferences and interests
 - ii) other information relevant to customer surveys and/or offers
 - iii) computer IP address (where available) operating system and browser type
- details of transactions you carry out through our website and of the fulfillment of your orders

What we do with the information we gather

We require this information to understand your needs, provide you with a better service and in particular for the following reasons:

- For internal record keeping.
- To improve our website, your experience using it and the products and services we provide.
- To carry out our obligations arising from any contracts entered into between you and us.
- Where you have given your consent, to periodically send promotional emails about new products, special offers, changes to our services or other information which we think you may find interesting using the email address which you have provided.
- Where you have given your consent, from time to time to contact you for market research purposes. We will contact you by the method of contact you have stated as a preference. We may use market research information to customise the website according to your interests.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have taken all reasonable steps to put in place physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file used by a website to send information to a user's browser and for the user's browser to return information to the website. The information can be used for authentication, identification of a user session, user's preferences, shopping cart contents, or anything else that can be accomplished through storing text data on the user's computer. Cookies cannot be programmed, cannot carry viruses, and cannot install malware on the host computer.

Cookies allow web-based applications to respond to you as an individual. The web-based application can tailor its operations to your needs, likes and dislikes by gathering and remembering information you have given when you visit web applications.

We use traffic log cookies to identify which pages on our website are being used. This helps us to analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from our system.

Cookies help us to provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie does not give us access to your computer or to any information about you, other than the data you have given to us.

Most web browsers are set to automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. However this may prevent you from having full use of or access to some websites.

Links to other websites

This website may contain links to other websites and resources provided by third parties for your information only. We do not have any control over the contents or resources of such other websites and they are not governed by our terms and conditions. We cannot accept any liability for them or for any loss or damage that may arise from your use of them. Please check the policies of such websites before you use or submit any personal data to them.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes

- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at mp@painterconsulting.co.uk

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. Where you have given your consent we may use your personal information to send you promotional information about third parties which we think you may find interesting.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to us at 2nd Floor, Brownsea House, Dolphin Shopping Centre, Poole, Dorset BH15 1SR.

If you believe that any information we are holding about you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.